



Quality Policy

POLICY STATEMENT

It is the policy of this company to operate our business in a manner that consistently meets or exceeds the quality standards set by our stakeholders. To achieve this, we are committed to continuous improvement of our operations and the products and services provided by our company.

AIMS AND OBJECTIVES

- **Compliance:** Establish, implement and maintain an integrated management system that complies with AS/NZS ISO9001 'Quality Management Systems - Requirements', regulatory and statutory requirements and manage internal and outsourced processes and risks to quality.
- **Continual Improvement:** Regularly document, review and revise our management system to maintain its relevance, effectiveness and continual improvement.
- **Customer Satisfaction:** Collaboratively we ensure that the agreed expectations of Project Hire are satisfied.
- **Training:** Ensure all team members are competent and aware of requirements and importance of meeting them through structured induction, education and training programs.
- **Workmanship:** Take pride in the work we do and endeavour to meet quality requirements the first time and by doing so, eliminate the need for re-work.
- **Consultation:** Communicate this policy and related plans and procedures to our team members and stakeholders as appropriate to ensure they are aware of their responsibilities and are included in the decisions impacting on quality.

RESPONSIBILITIES

Workers are expected to:

- assist and cooperate in ensuring that this policy is followed, and
- actively participate in the adherence of this company to the achievement of the goals and objectives of this policy

Adam Tweedie
Managing Director